

STATEMENT OF PURPOSE

Under the Health and Social Care Act 2008 (The Care Quality Commission, Registration, Regulations 2009 Part 4), the registering body, Fairlands Medical Centre, is required to provide to the Care Quality Commission a statement of purpose.

This is a Statement of Purpose for the Fairlands Practice.

Our statement of purpose outlines the following information:

- The full name of the service provider and of any registered manager together with their business address, telephone number, and where available electronic mail addresses
- The legal status of the service provider
- The aims and objectives of carrying out the regulated activity and the range of service users' needs which those services are intended to meet
- The kinds of services provided for the purposes of carrying on of the regulated activity and the range of service users' needs which those services are intended to meet
- Details of the locations at which the services provided for the purposes of the regulated activity carried on

Introduction

The Fairlands Practice is a limited liability General Practice Partnership providing National Health Service (NHS) to all patients living within our Practice boundary. We offer primary care services for the prevention, diagnosis, treatment and management of disease, including helping patients to manage their health and prevent illness.

Our General Practitioners assess, diagnose, treat and manage illness. They also carry out, together with our Nurse Practitioners (NP), Practice Nurses (PNs) and Health Care Assistants (HCAs), screening for some diseases and promote general health and wellbeing, in collaboration with external health care professionals. Also, our GPs are involved in the education and training of doctors, practice staff and other healthcare professionals.

Name and Addresses

Name of Provider: Fairlands Medical Practice
The Practice operates from two locations, Worplesdon and Normandy.

CQC Registered Provider Addresses And Contact Details:

Address (Main site): Fairlands Medical Centre, Fairlands Avenue, Worplesdon, Guildford
GU3 3NA
Telephone number: 01483 594 250
Fax number: 01483 598767

Address (Branch site): 19 Glaziers Lane, Normandy, Guildford, GU3 2DD
Telephone no. 01483 813 274
Fax number: 01483 811880

Email address (both sites): gwccg.fairlandsreception@nhs.net (generic)

Website address (both sites): www.fairlands.co.uk

Clinical Commissioning Group (CCG): We are within NHS Guildford & Waverley CCG

Legal Status

CQC service provider ID: 1 – 199744140

Our CQC location ID: 1-570926398

CQC Registered Manager: Dr Marty McKendry (both sites)

Dr McKendry can be contacted on:

Telephone no: 01483 594 250

Email: marty.mckendry@nhs.net

Our Organisation

We currently have 6 Partners at the Fairlands Medical Centre as follows:



Dr Christopher M Lukaszewicz



Dr Timothy D Arnold



Dr Martin S McKendry



Dr Fiona E Cochrane



Dr Kerry M Angiolini

Mission Statement

To provide a comprehensive, holistic, and high standard primary health care service to our patients, in pursuit of improving their health, well-being and lives.

Aims and Objectives

- ✓ To provide excellent patient care in an environment which is safe, friendly clean, and suitably equipped for both our patients and staff.
- ✓ To safeguard both children and vulnerable adults, by ensuring that all staff receive appropriate training, and provide care through suitably vetted and trained members of staff who have the right skills, and experience to carry out their duties.
- ✓ To work in partnership with our patients, their families, carers and other agencies towards a positive experience; understanding and involving them in decision making about their treatment and care, and offering them choices about where, when and by who care is provided to them. Whilst putting the patient at the centre of that process.
- ✓ To treat patients as individuals and with dignity and respect; listening and supporting them to express their needs and wants and enabling them to maintain the maximum possible level of independence, choice and control. Whilst recognising their rights to privacy and confidentiality
- ✓ To provide suitable clinics and care to manage long term health conditions placing the patient at the heart of that care.

- ✓ To focus on prevention of disease by promoting health and wellbeing and offering care and advice to our patients.
- ✓ To work in collaboration with our CCG and other NHS providers to ensure that appropriate and cost efficient pathways are devised resulting in patients having easier access to services closer to home
- ✓ To dispense medication to our patients in a responsible and safe manner
- ✓ To be a learning organisation that continually improves the quality of service we are able to offer patients. And to encourage our patient population to communicate with us by joining our Patient Participation Group, talking to us, participating in surveys, and feeding back on the services that we offer.
- ✓ To promote equality of opportunity for all genders and not tolerate any discrimination against, or harassment of, any visitor for reason of age, sex, marital status, pregnancy, race, ethnicity, disability, sexual orientation, religion or belief
- ✓ To ensure staff have the competency and motivation to deliver the required standards of care ensuring that members of the team have the relevant skills and training to carry out their duties competently. And to ensure that our staff members are given the support to do their jobs and to protect them against abusive and aggressive behaviours.

Our Services

Our regulated activities fall into 5 categories as follows:-

- **Treatment of disease, disorder or injury**

We provide general practice medical services for our registered patients and, on occasions, patients registered with other GP practices or temporary residents

- **Surgical Procedures**

We perform certain non-complex minor surgical procedures under local anaesthesia. Such procedures might include the removal of skin cysts or in-growing toe nails or the sub cutaneous implant of contraceptive devices.

- **Diagnostic and screening procedures**

We undertake specific diagnostic procedures such as blood tests and microbiology tests (urine, stool and nail) and we take biopsies which are sent to pathology laboratories for analysis. We also undertake cytology screening for cervical cancer.

- **Maternity and Midwifery Services**

We provide, in conjunction with community midwife colleagues, services to assess, treat, monitor and educate patients both pre and post pregnancy.

- **Family Planning Services**

We provide general family planning advice and prescribe oral contraception, emergency contraception and we fit and remove IUCD devices and contraceptive implants

Non-NHS Services

Our Practice also provides services which are non NHS and are paid for by the patient or third parties as applicable. These services include:

- Vaccination certificate
- Prescription for travel medications e.g. malaria tabs
- Private sick notes
- Insurance claim forms and medicals
- HGV medicals
- DVLA medicals
- Taxi medicals

Our Service Users

We provide these services to our whole practice population which incorporates people of all ages and both sexes, including people with physical, mental and learning disabilities.

- **Patient Participation Group (PPG)**

We have an active PPG who hold regular meetings. Our PPG serves as the voice of our patients and we work collaboratively to continually improve our patients' satisfaction.

Details of Locations/Our Premises

All of our services are provided from a purpose built GP practice at Fairlands Avenue which comprises 8 consulting rooms, three nursing and one treatment room as well as shared patient areas and administrative offices. The same services are also provided from a GP branch surgery at Glaziers Lane, Normandy, Surrey. This location comprises a further 4 consulting/nursing rooms and offers a dispensary for the use of our eligible patients.